

Cradle Cat Hotel: Price List 2024

ROOM RATES

ROOM TYPE	PRICE* / NIGHT
Cradle Suite	\$98
Loft Suite	\$78
Garden Apartment	\$48
Additional Guest (In the same room)	\$20
<u>Peak Season Rates: + \$8 per night</u> 1 - 3 Jan 2024 9 - 12 Feb 2024 29 - 31 Mar 2024 15 - 17 Jun 2024 9 - 11 Aug 2024 31 Oct - 3 Nov 2024 15 - 31 Dec 2024 1 - 3 Jan 2025	
<u>Long Term Stay Discount</u> Only valid for room rates , does not apply to additional services > 30 days: 20% > 60 days: 25%	

CANCELLATION POLICY

18. Cancellation, refund and booking modifications

- a. Cancellations will be refunded in full, less 5% processing fees (based on the initial amount paid), except in the situations in clause 18. b. and clause 18. c.
- b. In the following situations, a full refund of the remaining boarding period, less two (2) nights of the room rates charged[^] and 5% processing fee based on the initial amount paid, will be given:
 - i. If cancellations are made within 48 hours prior to admission
 - ii. If the cat is rejected at admission
 - iii. In the event of no show
 - iv. If the cancellation is made during the boarding period within 48 hours of the new check-out date

[^]In the event that different room types are booked for the boarding period, room rates for the first two nights from the date of cancellation will be considered.
- c. Peak season bookings are non-refundable unless cancelled dates become reserved by another party. Peak season dates are: 11 - 13 Nov 2023, 15 - 31 Dec 2023, 1 - 3 Jan 2024, 9 - 12 Feb 2024, 29 - 31 Mar 2024, 15 - 17 Jun 2024, 9 - 11 Aug 2024, 31 Oct - 3 Nov 2024, 15 - 31 Dec 2024, 1 - 3 Jan 2025. Peak season dates are subject to changes without prior notice.
- d. Refunds will be processed within 2 working days from request. The refund amount will be credited back to the credit card used to make payment and will show up on the credit card statement within 2 weeks.
- e. Modifications of bookings are complimentary.

ADDITIONAL SERVICES

SERVICE	PRICE*
CCTV	\$5 / night
Concierge Services (When hotel staff are required to leave the hotel e.g. to bring the cat to the vet, to purchase food etc.)	From \$80
Customised Feeding (For guests that require additional feedings beyond the two complementary feedings included with every booking.)	\$5 / feeding per night
Daily Care Package (For cats that require extensive daily brushing, face cleaning, teeth brushing etc.)	\$5 / night
Thorough Ear Cleaning	\$15
Extended Check-in / Check-out	\$20 flat rate
Extended Interaction Time	\$10 / 30 minutes
<u>Food</u> RC Dry (free flow) RC Pouches (per pouch) Aixia Water Pouces	\$3.50 / night \$3.50 / pouch \$3.50 / pouch
Fractious Cat Surcharge (For cats that require additional assistance to handle. Will be chargeable if the cat requires active handling for medication or grooming.)	\$10 - 20 depending on complexity
Extra Litter Box (Each room booking comes with one complimentary litter box per cat ie. If two cats are checking into the same room, up to two litter boxes will be provided FOC. If only one cat is checking in, the second litter box requested will be chargeable.)	\$5 / night
<u>Medication</u> Oral feeding Physical application	Capped at \$15 / night \$5 / feeding \$5 / application
Nail Clipping	\$10
<u>Sanitary Shave / Shower</u> Paws Butt	\$15 / instance \$25 / instance
Spot-on Treatment (Includes application)	\$20 / vial
Subcutaneous Injections (Consumables not included)	\$10 / administration
Subcutaneous Fluid Administration (Consumables not included)	\$20 / administration
Transport	One Way \$50 Two Ways \$85 Additional Cat + \$5 / cat PH & Weekends + \$5
Wound Cleaning/Dressing	\$10 - 20